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## Khuli Kachehri Held by Federal Ombudsman Officers in Hazro

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Locals filed their complaints against SNGPL, IESCO, BISP, and NADRA etc.

### STAFF REPORT

ISLAMABAD —On the direction of Federal Ombudsman Mr. Ejaz Ahmad Qureshi, Advisor Major General (R) Haroon Sikandar Pasha, including other officers held an Khuli Kachehri in municipal committee hall at Tehsil



Hazro to address public grievances against various federal institutions.

During the session, complainants raised concerns regarding electricity, gas, NADRA,

Benazir Income Support Programme (BISP), National Highway Authority (NHA), Cantonment Board, Pakistan Post, and many provincial departments, especially Punjab revenue

department and local administration. The majority of complaints revolved around delays in electricity and gas connections, inflated utility bills, financial aid issues

with BISP, and unnecessary delays in the issuance of identity cards by NADRA.

Advisor to Federal Ombudsman took immediate action by issuing on-the-spot directions to the relevant representatives of concerned federal departments for complaint resolution. Several complainants expressed frustration over unjustified electricity and gas bills and pending utility connections despite having submitted demand notices.



# BusinessNews

PM's team delivered effectively on all fronts: Rana Sanaulah

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Microsoft urges Trump to overhaul curbs on AI chip exports

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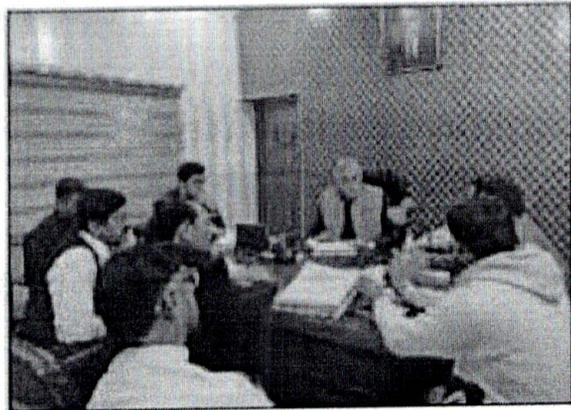
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Member APNS

Friday, February 28, 2025, Shaban 29, 1446 A.H.

## Federal Ombudsman regional office holds open court

**MULTAN:** Associate Advisor Federal Ombudsman Office, Mr. Chaudhry Khalid Nazir, held a hearing on 27.02.25, Thursday, at the Provincial Ombudsman Office in Rahim Yar Khan regarding 132 complaints filed against the mismanagement of various federal departments. The Associate Advisor of the Federal Ombudsman in Bahawalpur issued instructions to the representatives of the relevant federal departments to resolve the issues of the complainants immediately and provide them with appropriate relief. He emphasized that the departments should ensure timely implementation of the decisions made by the Federal Ombudsman, and furthermore, legal actions will be taken against those responsible, with strict measures. Chaudhry Khalid Nazir provided relief of 1.5 million rupees to MEPCO consumers and issued orders for the swift installation of transformers in Allama Iqbal Town Rahim Yar Khan and Muslim Town Sadiqabad, along with two poles. Immediate resolutions were made for gas pressure issues at various locations in the city. Additionally, 30 new applications were received. Furthermore, while speaking to media representatives, he mentioned that in accordance with the directives of Federal



Ombudsman Ijaz Ahmad Qureshi, efforts will continue to resolve public issues and ensure the timely delivery of justice. He stated that it is their primary duty to provide immediate relief and that all complaints are resolved within a brief span of 60 days without any fee or lawyer involvement. Complainants supported this statement, praising the Federal Ombudsman's office for providing immediate, affordable, and speedy justice without corruption, favoritism, or bribes. They also highlighted the ease of filing complaints through online, WhatsApp, mail, or directly at the office. May Allah bless this institution with rapid growth and success. —Staff Reporter